

# DATA PROTECTION NOTICE

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Last updated September 5th 2022

## Preliminary section: Main amendments

As a trusted companion, the protection of your personal data is important to the BNP Paribas Group. We have revised our Data Protection Notice to improve transparency and provide further information on our processing of your personal data, including but not limited to personal data processing in the context of:

- business to business and/or direct marketing; and
- anti-money laundering, countering the financing of terrorism and international sanctions (freezing of assets).

## Introduction

### We take the protection of your personal data very seriously.

BNP Paribas (including its subsidiaries) in relation to its Corporate and Institutional Banking (CIB) business ("we", "our"), as a controller, is responsible for collecting and processing your personal data in relation to our banking activities which include capital markets services, securities services, financing, treasury and advisory services.

The business of the BNP Paribas Group is to help all of their clients: individuals; entrepreneurs; small and medium-sized enterprises; large companies; multi-national groups and institutional investors, in all of their activities from their day-to-day banking requirements to their commercial objectives and projects, by providing appropriate financing, investment, multi-asset servicing, savings and insurance solutions.

As a member of an integrated banking and insurance group, in collaboration with the various entities of the Group, we provide our clients with a complete range of banking, insurance and leasing products and services.

Whether under the European Union's General Data Protection Regulation (Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016) and/or other applicable data protection legislation, the purpose of this Data Protection Notice is to inform you of: the personal data we collect about you; the reasons why we use and share such data; how long we keep the data; what your rights are (as to the control and management of your data) and how you can exercise your personal data rights.

Further information may be provided where necessary at the time of collection of your personal data.

## 1. ARE YOU SUBJECT TO THIS NOTICE?

This Data Protection Notice applies to you ("you") if you are:

- an employee, consultant, contractor, legal representative, shareholder, investor, or beneficial owner of:
  - a client;
  - a prospective client;
  - a client or counterparty of our clients(s); or
  - a counterparty;
- a beneficiary of financial transactions (payment or shares) or contracts, policies, or trust;
- an ultimate beneficial owner in the context of our services;
- a company shareholder;
- a social network user.

In certain circumstances, we collect information about you even if we do not have a direct relationship with you. This indirect collection of information about you may happen, for instance, in the course of our relationship with our clients or counterparties.

When you provide us with personal data related to other people, please make sure that you inform them about the disclosure of their personal data and invite them to read this Data Protection Notice, as it provides them useful information about their rights. We will ensure that we will do the same whenever possible (e.g., when we have the person's contact details).

## **2. HOW CAN YOU EXERCISE YOUR RIGHTS IN THE CONTEXT OF OUR PERSONAL DATA PROCESSING?**

You have rights under, and in accordance with, applicable data protection law which allows you to exercise real control over your personal data and how we process it.

Should you wish to exercise the rights summarised below please refer to [section 9](#) (How to contact us) and [section 11](#) (Country-specific provisions) as appropriate.

### **2.1. You can request access to your personal data**

We will provide you with a copy of your personal data promptly upon request, together with information relating to its processing.

Your right of access to your personal data may, in some cases, be limited by applicable law and/or regulation. For example, regulations relating to anti-money laundering and countering the financing of terrorism prohibits us from giving you direct access to your personal data processed for this purpose. In this case, you must exercise your right of access with your data protection authority (details of which are listed in [Appendix B](#)), which may request the data from us.

### **2.2. You can ask for the correction of your personal data**

Where you consider that your personal data is inaccurate or incomplete, you can request that we modify or complete such personal data. In some cases, you may be required to provide supporting documentation.

### **2.3. You can request the deletion of your personal data**

If you wish, you may request the deletion of your personal data, to the extent permitted by law.

### **2.4. You can object to the processing of your personal data based on legitimate interests**

If you do not agree with a processing activity based on a legitimate interest, you can object to it, on grounds relating to your particular situation, by informing us precisely of the processing activity involved and the reasons for your objection. We will cease processing your personal data unless there are compelling legitimate grounds for doing so or it is necessary for the establishment, exercise or defence of legal claims.

### **2.5. You can object to the processing of your personal data for direct marketing purposes**

You have the right to object at any time to the processing of your personal data for direct marketing purposes, including profiling, insofar as it is linked to such direct marketing.

### **2.6. You can suspend the use of your personal data**

If you query the accuracy of the personal data we use, we will review and/or verify the accuracy of such personal data. If you object to the processing of your personal data, we will review the basis of the processing. You may request that we suspend the processing of your personal data while we review your query or objection.

### **2.7. You have rights against an automated decision**

You have the right not to be subject to a decision based solely on automated processing, including profiling, which produces legal effects concerning you or otherwise significantly affects you. However, we may automate such a decision if it is necessary for the entering into or performance of a contract between us, authorised by law or regulation; or if you have given your explicit consent.

In any event, you have the right to challenge the decision, express your views and/or request the intervention of a competent person to review the decision.

### **2.8. You can withdraw your consent**

If you have given your consent to the processing of your personal data, you can withdraw this consent at any time.

## **2.9. You can request the portability of part of your personal data**

You may request a copy of the personal data that you have provided to us in a structured, commonly used and machine-readable format. Where technically feasible, you may request that we transmit this copy to a third party.

## **2.10. How to file a complaint with your supervisory authority**

In addition to the rights mentioned above, you may lodge a complaint with the relevant data protection authority, which is usually the one in your place of residence. A list of data protection authorities is set out at [Appendix B](#).

## **3. WHY AND ON WHICH LEGAL BASIS DO WE USE YOUR PERSONAL DATA?**

In this section we explain why we process your personal data and the legal basis for doing so.

### **3.1. Your personal data is processed to comply with our various legal and/or regulatory obligations**

Your personal data is processed where necessary to enable us to comply with the laws and/or regulations to which we are subject, including banking and financial regulations.

#### **3.1.1. We use your personal data to:**

- monitor operations and transactions to manage, prevent and detect fraud ;
- monitor and report risks (financial, credit, legal, compliance or reputational risks, operational risks etc.) that we/and or the BNP Paribas Group could incur;
- record, in compliance with the Markets in Financial Instruments Directive II, Alternative Investment Fund Managers Directive, the Market Abuse Regulation and/or the Benchmark Regulation, communications in any form, including voice, emails, chats, relating to, at the very least, transactions performed within proprietary trading and the provision of services relating to orders, in particular their receipt, transmission, execution and recording;
- communicate, in compliance with the Shareholders Rights Directive your personal data to issuers, including your shareholder identification, proxy voting and register information;
- assist the fight against tax fraud and fulfil tax control and notification obligations, including in the context of US Foreign Account Tax Compliance Act and Automatic Exchange of Information obligations;
- fulfil our obligations to declare and register transactions with the competent authorities (tax, judicial, criminal, etc);
- record transactions for accounting purposes;
- prevent, detect and report risks related to Corporate Social Responsibility and sustainable development;
- detect and prevent bribery and corruption;
- detect and manage suspicious orders and transactions;
- exchange and report different operations, transactions or orders or reply to an official request from duly authorized local or foreign financial, tax, administrative, criminal or judicial authorities, arbitrators or mediators, law enforcement, state agencies or public bodies.

#### **3.1.2. We also process your personal data for anti-money laundering and countering of the financing of terrorism purposes**

As part of a banking group, we must have a robust system of anti-money laundering and countering of terrorism financing (AML/TF) in each of our entities managed centrally, as well as a system for applying local, European and international sanctions which may require the processing of your personal data primarily through our Know Your Customer (KYC) process (to identify you, verify your identity and screen your details against sanctions lists, prior to and in the course of our services).

In the context of this processing we, [as a branch or subsidiary of BNP Paribas SA], are joint controllers with BNP Paribas SA, the parent company of the BNP Paribas Group (the term “we” in this section also includes BNP Paribas SA).

The processing activities performed to meet these legal obligations are detailed in [Appendix A](#).

### **3.2. Your personal data is processed to perform a contract with you in the context of our services to our clients and/or counterparties**

Your personal data is processed when it is necessary to enter into or perform a contract to provide our corporate clients with the products and services subscribed to under the applicable contract, including access to our digital services.

### **3.3. Your personal data is processed to fulfil our legitimate interest or that of a third party**

Where we base a processing activity on legitimate interest, we balance that interest against your interests and fundamental rights and freedoms to ensure that there is a fair balance between them. If you would like more information about the legitimate interest pursued by a processing activity, please contact us using the contact details provided in [section 9](#) (How to contact us) below.

#### **3.3.1. In the course of our business as a bank, we process your personal data to:**

- Manage your access to and use of our web communication channels and applications in the context of our contractual and pre-contractual relationships with our clients; counterparts; and/or service providers.
- communicate with you in the context of services provided to our clients and counterparties;
- manage our activities and our presence on social networks (see more details in section 5.1).
- manage the risks to which we are exposed:
  - we keep evidence of, and sometimes record operations, transactions and communications when you interact with our employees (eg. in our chat rooms, via emails, or during video conferences);
  - we monitor transactions to manage, prevent and detect fraud including, where required by law, the establishment of a fraud list (which will include a list of fraudsters);
  - we manage legal claims and defend our position in the event of litigation.
- enhance cyber security and data leakage prevention measures, manage our platforms and websites, and ensure business continuity.
- use video surveillance to monitor access to property and prevent personal injury and damage to people and property.
- monitor compliance with our internal policies and procedures including but not limited to our code of conduct. This may include monitoring of voice, email and chat communications when you interact with our employees.
- enhance the automation and efficiency of our operational processes and client services (e.g., automatic filing of complaints, tracking of your requests and improvement of your satisfaction based on personal data collected during our interactions with you such as phone recordings, e-mails or chats).
- comply with the provisions applicable to trust service providers issuing electronic signature certificates.
- carry out financial operations such as debt portfolio sales, securitizations, financing or refinancing of the Group.
- perform our asset management services any time you are an indirect beneficiary of these services, including the following purposes:
  - the creation and maintenance of your shareholder or investor register;
  - the receipt, capture and processing of your shareholder's voting instructions;
  - tax services performed on your behalf (*ie* relief at source, tax reclaim);
  - the safekeeping of your physical securities ;
  - the management of your access and use of our web communication channels and applications;
- conduct statistical studies and develop predictive and descriptive models for:
  - commercial purposes: to identify the products and services that could best meet your needs, to create new offers based on trends arising from our web communication channels and application use, to develop our commercial policy taking into account our clients' preferences
  - safety purposes: to prevent potential incidents and enhance safety management;

- compliance and risk management purposes (eg., anti-money laundering and countering the financing of terrorism);
- anti-fraud purposes.

### 3.3.2. We use your personal data to send you commercial offers by electronic means, post and phone

As part of the BNP Paribas Group, we want to be able to offer you access to the full range of products and services that best meet your needs.

If you are identified as a contact or representative of a client; or counterparty, and unless you object, we may send you offers by any means for our products and services and those of the Group.

We will use reasonable endeavours to ensure that these offers relate to products or services that are relevant to our clients or prospective clients' activities.

### 3.4. Your personal data is processed if you have given your consent

For some personal data processing activities, we will give you specific information and ask for your consent. Of course, you can withhold your consent or, if given, withdraw your consent at any time.

In particular, we ask for your consent to:

- Manage newsletter subscriptions;
- Manage events;
- Use your navigation data to enhance our knowledge of your profile in accordance with our [Cookies Policy](#).

You may be asked for further consent to process your personal data where necessary.

## 4. WHAT TYPES OF PERSONAL DATA DO WE COLLECT?

We collect and use your personal data, meaning any information that identifies or, together with other information, can be used to identify you.

Depending, among others, on the types of product or service we provide to you and the interactions we have with you, we collect various types of personal data about you, including:

- **identification information** (e.g. full name, identity (e.g. copy passport, driving licence), nationality, place and date of birth, gender, photograph);
- **contact information** private or professional (e.g. postal and e-mail address, phone number etc.);
- **family situation** (e.g. marital status, number and age of children etc.);
- **lifestyle** (hobbies and interests);
- **economic, financial and tax information** (e.g. tax ID, tax status, fiscal address, income and others revenues, value of your assets);
- **education and employment information** (e.g. level of education, employment, employer's name, remuneration);
- **banking and financial information** (e.g. bank account details, products and services owned and used, credit card number, money transfers, assets, declared investor profile, credit history, any defaults in making payments);
- **transaction data** (including full beneficiary names, address and transaction details including communications on bank transfers of the underlying transactions);
- **data relating to your habits and preferences** (in relation to the use of our products and services);
- **data from your interactions with us or about us** : our branches (contact reports), our internet websites, our apps and social media pages;
- **connection and tracking data** such as cookies, connection to online services, IP address, meetings, calls, chats, emails, interviews, phone conversations;
- **interactions with our employees**: meetings, calls, chats, emails, interviews, phone conversations;
- **video protection** (including CCTV);
- **information about your device** (including MAC address, technical specifications and uniquely identifying data); and
- **login credentials used to connect to BNP Paribas' website and apps** .

We may collect sensitive data such as health data, biometric data, or data relating to criminal offences, subject to compliance with the strict conditions set out in data protection regulations.

Please note that you are not required to provide any of the personal data that we request. However, your failure to do so may result in us being unable to provide our services.

## 5. WHO DO WE COLLECT PERSONAL DATA FROM?

We may collect personal data directly from you as staff of our clients, counterparties and their service providers in the context of our activities and services.

We sometimes collect data from public sources:

- publications/databases made available by official authorities or third parties (e.g., the Official Journal of the French Republic, the Trade and Companies Register, databases managed by the supervisory authorities of the financial sector);
- websites/social media pages of legal entities or business clients containing information that you have disclosed (e.g., your own website or social media page);
- public information such as that published in the press.

We also collect personal data:

- from other Group entities;
- from our business partners or our clients' business partners;
- from service providers (e.g. payment initiation providers, service providers of account information such as account aggregators);
- from credit reference agencies and fraud prevention agencies.

### 5.1. Personal data collection via social network

In today context, use of social network is essential to companies.

In order to fulfill efficiently our mission, it is essential for us to be present on social networks, and this presence is susceptible to involve the processing of some of your personal data.

Therefore, in our legitimate interest of needs in marketing, communication, advertising, and publications, as well as for crisis management and interaction with social media users, we are susceptible to collect the following personal data:

- The exchange that you had with us on our pages and publications on social networks, including your early claims and complaints.
- Data coming from pages and publications on social networks that contain information that you publicly made available.

More specifically, these personal data will be treated for the following purposes:

- Crisis management (social listening) and customer relationship management, this includes:
  - Crisis prevention: Monitoring and analysis of social networks and the web by using keywords to assess BNP Paribas reputation and be aware of what is said about a trending/crisis topic in order to communicate accordingly.
  - Crisis management handling: Analyze the problematics raised by some publications and act accordingly; answer to publications, posts or comments of social network users; identify and tackle fake accounts and fake publications; or investigate in case of strong allegations and claims.
- Marketing and communication/ advertisement and publications which includes:
  - Data extraction to identify trending topics by collecting data publicly available on social networks;
  - Publication of articles;
  - Suggestion of publications according to your interests;
  - Customer and social network users' segmentation according to their influence;
  - Advertisement optimization/targeted marketing by segmenting the recipients of the marketing/advertisement.

In order to achieve this, we use external service providers.

## 6. WHO DO WE SHARE YOUR PERSONAL DATA WITH AND WHY?

- a. With BNP Paribas Group's entities

As a member of the BNP Paribas Group, we work closely with the Group's other companies worldwide. Your personal data may therefore be shared between Group entities, where necessary, to:

- comply with our various legal and regulatory obligations described above;
- fulfil our contractual obligations or legitimate interests described above; and
- conduct statistical studies and develop predictive and descriptive models for business, security, compliance, risk management and anti-fraud purposes;

Sharing with Group companies may extend to intragroup processors which perform services on our behalf (such as our hubs in India, Poland and Portugal).

#### **b. With recipients outside the BNP Paribas Group**

In order to fulfil some of the purposes described in this Data Protection Notice, we may, where necessary, share your personal data with data processors which perform services on our behalf (e.g., IT service providers, logistics, printing services, telecommunication, debt collection, advisory and distribution and marketing).

We may also, where we consider it necessary, share your personal data with other data controllers, as follows:

- banking and commercial partners, independent agents, intermediaries or brokers, financial institutions, counterparties, trade repositories with which we have a relationship if such transmission is required to allow us to provide you with the services and products or execute our contractual or legal obligations or process transactions (e.g., banks, correspondent banks, depositaries, custodians, issuers of securities, paying agents, exchange platforms, insurance companies, payment system operators, issuers or payment card intermediaries, mutual guarantee companies or financial guarantee institutions);
- regulators and/or independent agencies, local or foreign financial, tax, administrative, criminal or judicial authorities, arbitrators or mediators, public authorities or institutions (e.g., the *Banque de France* and *other Central Banks*), to which we, or any member of the BNP Paribas Group, are required to disclose pursuant to:
  - their request;
  - our defence, action or proceeding;
  - complying with a regulation or a recommendation issued from a competent authority addressed to us or any member of the BNP Paribas Group;
- service providers or third-party payment providers (information on your bank accounts), for the purposes of providing a payment initiation or account information service at your request;
- certain regulated professions such as lawyers, notaries, or auditors particularly when needed under specific circumstances (litigation, audit, etc.) as well as to our insurers or to an actual or proposed purchaser of the companies or businesses of the Group.

## **7. INTERNATIONAL TRANSFERS OF PERSONAL DATA**

In certain circumstances (e.g. to provide international services or to ensure operational efficiency), we may transfer your data to another country. This includes transfers of personal data to our branches and subsidiaries in APAC and the Americas.

In case of international transfers originating from:

- the European Economic Area ("EEA") to a non-EEA country, the transfer of your personal data may take place where the European Commission has recognised a non-EEA country as providing an adequate level of data protection. In such cases your personal data may be transferred on this basis;
- the United Kingdom ("UK") to a third country, the transfer of your personal data may take place where the UK Government has recognised the third country, as providing an adequate level of data protection. In such cases your personal data may be transferred on this basis;
- other countries where international transfer restrictions exist, we will implement appropriate safeguards to ensure the protection of your personal data.

For other transfers, we will implement an appropriate safeguard to ensure the protection of your personal data, being:

- Standard contractual clauses approved by the European Commission or the UK Government (as applicable); or
- Binding corporate rules.

In the absence of an adequacy decision or an appropriate safeguard we may rely on a derogation applicable to the specific situation (e.g., if the transfer is necessary for the exercise or defence of legal claims).

You can obtain more details about the basis of our international transfers by sending written request to [gdpr.desk.cib@bnpparibas.com](mailto:gdpr.desk.cib@bnpparibas.com).

## 8. HOW LONG DO WE KEEP YOUR PERSONAL DATA?

We will retain your personal data for the longer of:

- the period required by applicable law;
- such other period necessary for us to meet our operational obligations, such as: proper account maintenance, facilitating client relationship management, and/or responding to legal claims or regulatory requests.

Most personal data collected in relation to a specified client is kept for the duration of the contractual relationship plus a specified number of years after the end of the contractual relationship or as otherwise required by applicable law.

If you would like further information on the period for which your personal data will be stored or the criteria used to determine that period please contact us at the address given under [section 9](#) (How to contact us) below.

## 9. HOW TO CONTACT US?

If you wish to exercise the rights summarised in [Section 2](#) (How you can exercise your rights in the context of our personal data processing), if you have any questions relating to our use of your personal data under this Data Protection Notice, or if you would like a copy of this Data Protection Notice in your native language, please contact [gdpr.desk.cib@bnpparibas.com](mailto:gdpr.desk.cib@bnpparibas.com) or the email specified for your country under [Section 11](#). In some cases, you may be required to provide evidence of your identity.

## 10. HOW TO FOLLOW THE EVOLUTION OF THIS DATA PROTECTION NOTICE?

We regularly review this Data Protection Notice and update it as required.

We invite you to review the latest version of this document online, and we will inform you of any significant amendments through our website or through our standard communication channels.

## 11. COUNTRY-SPECIFIC PROVISIONS

### ***Austria***

We, BNP Paribas entities registered in Austria, will only disclose your personal data as set out in this Data Protection Notice to the extent this does not violate provisions of the Austrian banking secrecy law and/or other local statutory requirements.

### ***Bahrain***

This section applies solely to data owners in the Kingdom of Bahrain as defined under the Bahrain Personal Data Protection Law No. 30 of 2018 (“PDPL”) and our policies have been developed in line with the provisions of the PDPL which came into effect on 1 August 2019.

In addition to the above disclosures, the following applies to Bahrain data owners protected by the PDPL:

- In case of transfers of personal data outside the Kingdom of Bahrain, we make sure to transfer your personal data to countries and regions that provide sufficient level of protection for your personal data. Such transfers,



to the extent practicable, shall be in accordance with any applicable lists recognized by the relevant authorities and laws.

- Furthermore, in case of transfers of personal data outside the Kingdom of Bahrain, we will only disclose your personal data to such third party or parties ("**Data Processor(s)**") where they have undertaken, in advance and in writing, to maintain the confidentiality, integrity and security of the personal data concerned, in accordance with applicable laws.
- In some instances, we may be required to transfer your personal data to other countries whose level of protection has not been recognized by the relevant authorities in terms of the PDPL. In such cases, we may rely on (i) the exceptions provided by the PDPL (e.g. if the transfer is necessary to perform our contract with you); as well on (ii) sufficient guarantees regarding the measures to protect the confidentiality and security of the personal data.
- A controller is described under the PDPL as a data manager and is defined as the person who decides, solely or in association with others, the purposes and means of processing of certain personal data. In the events where such purposes and means are prescribed by Bahrain law, the Data Manager shall be the person who is responsible for the processing of the data. All references in this Notice to "**controller**" are references to "**data manager**" as defined under the PDPL.
- Processing is defined under the PDPL as any operation or set of operations carried out on personal data by automated or non-automated means, such as collecting, recording, organizing, classifying in groups, storing, modifying, amending, retrieving, using or revealing such data by broadcasting, publishing, transmitting, making them available to others, integrating, blocking, deleting or destroying them.
- Processing of sensitive personal data is also prohibited without the consent of the data owner, except in some instance as outlined under the PDPL, including, without limitation, when the processing is related to the race or ethnicity, if they are necessary to ascertain equal opportunities or treatment of the society's individuals.
- Data owners may at any time withdraw a previous approval they had granted to process their personal data.

You have a right to file a complaint with us or any regulator with jurisdiction about an alleged contravention of the protection of your personal data. If you wish to exercise the rights listed above, please send an email to the following address: [mea.communications.data.rights@bnpparibas.com](mailto:mea.communications.data.rights@bnpparibas.com); or send a letter to the following address:

**Data Protection Office c/o Risk ORC**

Bahrain Financial Harbour  
West Tower  
King Faisal Highway  
Manama, Kingdom of Bahrain  
P.O Box 5241

In accordance with applicable regulation, in addition to your rights above, you are also entitled to lodge a complaint with the competent supervisory authority.

***Belgium***

We, BNP Paribas SA, Belgium branch, ask that for any question you may have, as well as to exercise your rights, please send your request to the following email address [gdpr.desk.cib@bnpparibas.com](mailto:gdpr.desk.cib@bnpparibas.com).

***Bulgaria***

We, BNP Paribas entities registered in Bulgaria, will only disclose your personal data as set out in this Data Protection Notice to the extent this does not violate provisions of the Bulgarian banking secrecy law and/or other local statutory requirements.

BNP Paribas S.A., registration number 662042449 RCS Paris, with its registered office at 5009 Paris, 16 Boulevard des Italiens, France, acting in Bulgaria through its branch office BNP Paribas S.A., Sofia branch, UIC: 175185891, may require you to include a scan/copy of your identity card for identification purposes pursuant to the Bulgarian Measures Against Money Laundering Act.

***Canada***

This section supplements the Data Protection Notice (herein "DPN") and applies to the collection, use, disclosure and retention of personal data by BNP Paribas Canada Branch and its Canadian affiliates, obtained in the context of their commercial activities which comprise both services provided to third parties or affiliates and the management of contractors (including personal data of actual or prospect customers or providers as well as any person who applied

for a position with BNP Paribas). Except as noted below, nothing in this Canada-specific section changes or modifies the DPN, in case of conflict between the DPN and this Canada-specific section, the terms of this Canada-section section shall prevail.

#### Rights

Notwithstanding section 2 of the DPN, as provided by and in accordance with Canadian data protection laws you have the following rights with respect to your personal data:

- You can request access to your personal data.
- You can ask for the correction of your personal data if it is inaccurate, incomplete or no longer up to date in accordance with applicable laws.
- You can withdraw your consent to our collection, use and disclosure of your personal data, except in limited circumstances, including legal or regulatory requirements or as a result of a contractual obligation (for instance, if you are a representative of our client and we need to process your personal data in order to provide services to our client).

Should you wish to exercise these rights, please refer to the “Contact Us” subsection of this Canada-specific section. You can also unsubscribe from receiving commercial electronic messages from us by following the unsubscribe procedure included in these messages.

#### Collection, use and sharing of personal data

Our collect, use and share your personal data is done on the basis of your consent (which may be implied or obtained by our client rather than by us directly), unless we are otherwise permitted to process your personal data without consent under Canadian data protection laws (for instance, when a consent exception applies). Note that we may use or share personal data in order to comply with Canadian laws and regulations that are equivalent to those mentioned in sections 3 and 6 of the DPN (which relate to jurisdictions other than Canada).

The categories of data processors and service providers which perform services on our behalf and with whom we may share your personal data are: providers offering IT services, accounting services, logistics and procurement services; printing services; telecommunication services; debt collection services; compliance and due diligence services, advisory and distribution services, marketing and communications services as well as financial institutions or brokerage firms providing trade execution, cash management and clearing services, and providers of similar services required to support our activities in Canada.

#### International transfers of personal data

We may transfer your personal data outside Canada, including when we share personal data with other entities within the BNP Paribas Group or transfer personal data to service providers located in other jurisdictions. As a result of such transfers, your personal data may be available to government authorities under lawful orders and laws applicable in foreign jurisdictions.

#### Data retention

We may anonymize personal data at the expiration of the retention period described in section 8 of the DPN, so that it can no longer directly or indirectly identify you.

#### Contact Us

If you wish to exercise the rights set out in the “Rights” subsection of this Canada-specific section, or if you have any questions or complaints relating to this Canada-specific section or our personal data processing practices, please contact our Data Protection Officer at [privacy.officer@ca.bnpparibas.com](mailto:privacy.officer@ca.bnpparibas.com).

#### ***Cayman Islands***

To the extent a BNP Paribas entity (“we”) (i) is established in the Cayman Islands and (ii) is a controller of your personal data in the context of that establishment, then as and when the Data Protection Act (As Revised) of the Cayman Islands (the “DPL”) comes into force, the DPL will apply to us and you will have rights under the DPL.

The framework and application of the DPL is similar to that of the European General Data Protection Regulation, and accordingly the provisions of the Data Protection Notice broadly apply. In particular, your rights under the DPL are analogous to those listed in [section 2](#) (How can you exercise your rights in the context of our personal data processing?). International data transfers will be subject to the same safeguards as those summarised in [section 7](#) (International transfers of personal data).

The competent supervisory authority for purposes of the DPL is the Ombudsman of the Cayman Islands.

Should you have any questions in respect of the application of the DPL please write to [dl.hfsky\\_legal@us.bnpparibas.com](mailto:dl.hfsky_legal@us.bnpparibas.com).

### ***Channels Islands***

We will use the information you provide in a manner that conforms with the Data Protection (Jersey) Law 2018 and Data Protection (Bailiwick of Guernsey) Law, 2017.

For any questions you may have, as well as to exercise your rights, please send your request to the following email address: [dataprotectionci@je.bnpparibas.com](mailto:dataprotectionci@je.bnpparibas.com)

### ***Czech Republic***

#### Data Subject Rights

We, BNP Paribas entities registered in Czech Republic, including BNP Paribas S.A., registration number 662042449 RCS Paris, with its registered office at 5009 Paris, 16 Boulevard des Italiens, France, acting in the Czech Republic through its branch office **BNP Paribas S.A., pobočka Česká republika**, will not require you to include a scan/copy of your identity card for identification purposes, if you wish to exercise the rights listed in [section 2](#) above. Instead, for identification purposes, you can,

- Visit BNP Paribas entities registered in Czech Republic in person.
- Send an original letter with your hand signature which has been verified by a notary public.
- Send as an email with your qualified electronic signature.

#### Complaints

In accordance with applicable regulation, you are also entitled to lodge a complaint with the competent supervisory authority. The contact details of the supervisory authority in the Czech Republic is:

ADDRESS: Czech Office for Personal Data Protection (Úřad pro ochranu osobních údajů), Pplk. Sochora 27, 170 00 Prague 7, Czech Republic

TELEPHONE NUMBER: +420 234 665 111

EMAIL: [posta@uoou.cz](mailto:posta@uoou.cz)

DATA BOX: qkbaa2n

#### Changes to this Data Protection Notice

We may need to update this Data Protection Notice from time to time. We will inform you of any material changes through our website: <https://www.bnpparibas.cz/en/>

### ***Denmark***

Provided that a contractual relationship exists, the relevant data controller for the processing of your personal data in relation to the BNP Paribas Group's Corporate & Institutional Banking Business services and activities, as well as certain services of BNP Paribas Securities Services, in Denmark is:

BNP Paribas S.A., Denmark

Filial af BNP Paribas S.A., Frankrig

CVR no. 38 45 16 34

Adelgade 12, 3rd floor

DK-1304 Copenhagen K

Email: [gdp desk.cib@bnpparibas.com](mailto:gdp desk.cib@bnpparibas.com)

Telephone no: + 45 32 71 19 40

#### Marketing

We, BNP Paribas S.A., Denmark, filial af BNP Paribas S.A., Frankrig will only send you marketing material via electronic communications (such as e-mails, SMS, instant messaging services or other equivalent technologies) in accordance with Danish law.

#### Recording of telephone conversations

The Bank may record telephone conversations with clients for the purposes of documenting the content of agreements and to ensure the level of client services. All recordings of telephone conversations will be done in accordance with Danish law. Any recordings will be for the Banks own internal purposes and will not be disclosed to any third party, except within the BNP Paribas S.A. group.

#### Retention periods

In general and unless there are special reasons for a longer retention period, personal data will be stored for up to 5 years after the business relationship with us has terminated or the single transaction conducted pursuant to requirements in the Danish Act on Measures to Prevent Money Laundering and Financing of Terrorism (as amended from time to time).

#### Questions

We, BNP Paribas S.A., Denmark filial af BNP Paribas S.A., Frankrig, ask that for any complaints you may have, please send your complaint to the following address:

BNP Paribas S.A., Denmark  
Filial af BNP Paribas S.A., Frankrig  
CVR no. 38 45 16 34  
Adelgade 12, 3rd floor  
DK-1304 Copenhagen K  
Attention DPO

#### ***Germany***

We, BNP Paribas entities registered in Germany, including BNP Paribas Niederlassung Deutschland, will only record phone communications you have with us if we are obliged by statutory law to do so or we have received your prior consent to such phone recording.

We will only disclose your personal data as set out in this Data Protection Notice to the extent this does not violate provisions of German banking secrecy law and/or other local statutory requirements.

#### ***Greece***

##### Marketing

We, BNP Paribas, Greek Branch, will only send to you marketing material via electronic communications (such as e-mails, SMS, instant messaging services or other equivalent technologies) in accordance with the Greek law.

##### Recording of telephone conversations

The BNP Paribas registered in Greece may record telephone conversations with clients for the purpose of documenting the content of agreements and to ensure the level of client services. All recordings of telephone conversations will be performed in accordance with the Greek law. Any recordings will be for the Bank's own internal purposes and will not be disclosed to any third party, except within the BNP Paribas S.A. group.

#### Retention periods

Concerning the processing of personal data to combat money laundering and the financing of terrorism, We, BNP Paribas registered in Greece, will store your personal data for up to 5 years after the business relationship with us has terminated or the date of an occasional transaction conducted pursuant to requirements in the Greek law. Records of phone and electronic communications relating to certain transactions are stored for up to 5 years and, if requested by the Hellenic Capital Markets Commission (HCMC), may be stored for a period of maximum 7 years after the business relationship with us has terminated or after the single transaction conducted pursuant to requirements in the Greek law.

#### Questions

For any questions you may have, as well as to exercise your rights, please send your request to the following address:

BNP Paribas, Greek Branch  
2, Lampsakou str.  
115 28 Athens  
Attention: DPO  
Telephone no.: +30 210 746 8000

#### ***Hungary***

We, as BNP Paribas entities registered in Hungary, will only record phone communications you have with us if we are

obliged by statutory law to do so (e.g. mandatory recording of complaints) or we can prove a legitimate interest to such phone recording.

Notwithstanding the terms of this Data Protection Notice, we will only disclose your personal data, as set out in this Data Protection Notice, to the extent this does not violate provisions of the Hungarian banking secrecy law and/or other local statutory requirements.

In accordance with applicable regulation, you are also entitled to lodge a complaint with the competent supervisory authority. The contact details of the supervisory authority you can find in Appendix B of this Data Protection Notice.

We may need to update this Data Protection Notice from time to time. We will inform you of any material changes through our website: [Data protection - BNP Paribas Hungary](#)

For any question you may have, please send your request to the following email address: [hu.cib.gdpr@bnpparibas.com](mailto:hu.cib.gdpr@bnpparibas.com)

### ***Ireland***

BNP Paribas entities registered in Ireland, will not record any phone communications with you unless we have received your authorisation to such phone recording.

We, BNP Paribas Dublin Branch and BNP Paribas Fund Administration Services (Ireland) Limited ask that for any question you may have, please send your request to the following email address: [dataprotection.bpss.ireland@bnpparibas.com](mailto:dataprotection.bpss.ireland@bnpparibas.com).

We, BNP Paribas, Dublin branch, ask that for any question you may have please contact [dataprotectionofficer-roi@bnpparibas.com](mailto:dataprotectionofficer-roi@bnpparibas.com).

### ***Italy***

The data controller for the processing of your personal data in relation to the BNP Paribas Group's Corporate & Institutional Banking Business services and activities in Italy is:

BNP Paribas Italian Branch  
Piazza Lina Bo Bardi, 3  
20124 Milan, Italy

For any issues and/or questions relating to our use of your personal data, please contact the Italian Data Protection Officer at [italydataprotectionofficer@bnpparibas.com](mailto:italydataprotectionofficer@bnpparibas.com)

### **Marketing**

BNP Paribas S.A., Italian Branch, in its quality as Data Controller of data collected through the Italian websites and/or virtual and physical events, will send marketing materials via electronic communications only, in accordance with Italian law.

### **Recording of telephone conversations**

All recordings of telephone conversations will be done in accordance with Italian law.

### **Retention periods**

As regards conservation of inherent documentation to the individual clients operations, burden of conservation of accounting records deriving from fiscal, civil and criminal legislation, fulfilment of due diligence obligations of clients for anti-money laundering purposes, the retention period is 10 years from the date of termination of the relationship, in accordance with Italian Law. Furthermore, personal data will be stored for up to 2 years for the purpose of tracking obligations of banking operations and inquiry operations banking, in accordance with Italian Law.

### ***Kuwait***

This section applies solely to data subjects in the State of Kuwait. Although the State of Kuwait does not have a specific personal data protection law, BNPP Group applies international best practice, as noted in our data protection notice above, when collecting, storing, transferring and processing personal and confidential information. Furthermore BNPP

Group observes all local laws and regulations as they pertain to private and confidential data relating to personal status, health status, financial information and other personal information.

In case of a complaint/inquiry in regards to the protection of your personal information, please send an email to the following address: [mea.communications.data.rights@bnpparibas.com](mailto:mea.communications.data.rights@bnpparibas.com); or send a letter to the following address:

**Chief Operating Officer**

Dar Al Awadi Complex, 24th floor, Ahmed Al Jaber Street, Sharq  
P.O. Box 21188, Safat 13072, State of Kuwait

***Luxembourg***

We will only disclose your personal data as set out in this Data Protection Notice to the extent this does not violate provisions of the Luxembourg banking secrecy law and/or other local statutory requirements.

We, BNP Paribas, Luxembourg branch, ask that for any question you may have, as well as to exercise your rights, please send your request to the following email addresses: [dpo@bgl.lu](mailto:dpo@bgl.lu) and [gdpr.desk.securities.lu@bnpparibas.com](mailto:gdpr.desk.securities.lu@bnpparibas.com).

***Morocco***

This section applies solely to data subjects in the Kingdom of Morocco as defined under Law No 09-08, dated February 18, 2009 relating to the protection of individuals with regard to the processing of personal data and its implementation Decree n° 2-09-165 of May 21, 2009 (together the “**DP Law**”) and the BNPP Group policies have been adjusted to ensure all applicable personal data will be treated in accordance with the provisions of the DP law.

To the extent BNP Paribas Regional Investment Company, with registered address Lot 57, Tour CFC, 15th floor, Casa Anfa Hassani Street, Casablanca, commercial number 293279, Casablanca, Morocco (“**we**”) is a controller of your personal data, please be informed of the specific provisions below. The below specific provisions are in addition to the above disclosures noted on this Data Protection Notice:

- In case of transfers of personal data to a foreign state, we make sure to transfer your personal data to countries and regions with legal frameworks that provide an adequate level of protection for the privacy and fundamental rights and freedoms in respect of the processing of your personal data. Such transfers are done pursuant to the requisite authorizations by the relevant authorities and laws.
- Furthermore, in case of international transfers, we will only disclose your personal data to such third party or parties (“**Data Processor(s)**”) where they have undertaken, in advance and in writing, to maintain the confidentiality, integrity and security of the personal data concerned, in accordance with applicable laws.

You have a right to file a complaint with us or any regulator with jurisdiction about an alleged contravention of the protection of your personal information. If you wish to exercise the rights listed above, please send an email to the following address: [mea.communications.data.rights@bnpparibas.com](mailto:mea.communications.data.rights@bnpparibas.com); or send a letter to the following address:

**Data Protection Officer**

Lot 57, Tour CFC,  
15th floor,  
Casa Anfa Hassani Street,  
Casablanca,  
Morocco

The competent supervisory authority for purposes of the DP Law is the Data Protection National Commission (Commission Nationale de Protection des Données Personnelles).

***Netherlands***

The relevant data controller for the processing of your personal data in relation to the BNP Paribas Group’s Corporate & Institutional Banking Business services and activities, as well as certain services of BNP Paribas Securities Services, in the Netherlands is:

Herengracht 595  
1017 CE Amsterdam  
Email: [gdpr.desk.cib@bnpparibas.com](mailto:gdpr.desk.cib@bnpparibas.com)  
Telephone no: + 31 20 5501212

### Questions

For any complaints and/or data protection related questions data subjects can contact our Data Protection Officer:

BNP Paribas S.A., Netherlands  
Herengracht 595  
1017 CE Amsterdam  
Attention DPO  
Email: [bnpp.nl.dpo@bnpparibas.com](mailto:bnpp.nl.dpo@bnpparibas.com)

### **Norway**

Provided that a contractual relationship exists, the relevant data controller for the processing of your personal data in relation to the BNP Paribas Group's Corporate & Institutional Banking Business services and activities, as well as certain services of BNP Paribas Securities Services, in Norway is:

BNP Paribas S.A. Norway Branch (NUF)  
Filial of BNP Paribas S.A., France  
Org. no. 918 654 496  
Visiting address: Støperigata 2, 0250 Oslo, Norway  
Postal address: Postbox 106 Sentrum, 0102 Oslo  
Email: [gdpr.desk.cib@bnpparibas.com](mailto:gdpr.desk.cib@bnpparibas.com)  
Telephone no.: +47 22 82 95 65

### Marketing

We, BNP Paribas S.A., Norway Branch, will only send you marketing material via electronic communications (such as e-mails, SMS, instant messaging services or other equivalent technologies) in accordance with Norwegian law.

### Recording of telephone conversations

The Bank may record telephone conversations with clients for the purposes of documenting the content of agreements and to ensure the level of client services. All recordings of telephone conversations will be done in accordance with Norwegian law. Any recordings will be for the Bank's own internal purposes and will not be disclosed to any third party, except within the BNP Paribas S.A. group.

### Retention periods

In general and unless there are special reasons for a longer retention period, personal data will be stored for up to 5 years after the business relationship with us has terminated or the single transaction conducted pursuant to requirements in the Norwegian Act on Measures to Prevent Money Laundering and Financing of Terrorism (as amended from time to time).

### Questions

We, BNP Paribas S.A., Norway Branch ask that for any queries you may have about the Bank's processing of Personal Data, please send your queries to the following address:

BNP Paribas S.A. Norway Branch  
Org. no. 918 654 496  
PO Box 106 Sentrum, NO- 0102 OSLO, Norway  
Attention DPO

### **Poland**

This notice is issued by BNP Paribas S.A. Branch in Poland.

We will only disclose your personal data as set out in this Data Protection Notice to the extent this does not violate provisions of the Polish banking and professional secrecy law and/or other local statutory requirements.

For any question you may have, as well as to exercise your rights, please send your request to the following email address: [pl.cib.iodo@bnpparibas.com](mailto:pl.cib.iodo@bnpparibas.com) and/or to the following address:

BNP Paribas S.A. Oddział w Polsce  
ul. Wronia 31  
00-846 Warszawa

### **Portugal**

Provided that a contractual relationship exists, the relevant data controller for the processing of your personal data in relation to the BNP Paribas Group's Corporate & Institutional Banking Business services and activities, in Portugal is:

BNP Paribas, Portugal Branch

Address: Torre Ocidente, Rua Galileu Galilei, nº 2, 13º piso,

1500-392 Lisboa, Portugal

NIPC: 980 000 416

### Marketing

We, BNP Paribas, Portugal Branch, will only send you marketing material via electronic communications (such as e-mails, SMS, instant messaging services or other equivalent technologies) in accordance with Portuguese law.

### Recording of telephone conversations

The Bank may record telephone conversations with clients for the purposes of documenting the content of agreements and to ensure the level of client services. All recordings of telephone conversations will be done in accordance with Portuguese law. Any recordings will be for the Bank's own internal purposes and will not be disclosed to any third party, except within the BNP Paribas S.A. group.

### Retention periods

In general and unless there are special reasons for a longer retention period, personal data will be stored for up to 10 years after the business relationship with us has terminated or the single transaction conducted pursuant to requirements in the Portuguese law.

### Questions

If you have any questions relating to our use of your personal data under this Data Protection Notice (including for clients of BNP Paribas SA in the context of Securities Services activities), or if you would like a copy of this Data Protection Notice in your native language, please contact our Data Protection Office [dpo.portugal@bnpparibas.com](mailto:dpo.portugal@bnpparibas.com).

We, BNP Paribas, Portugal Branch ask that for any queries you may have about the Bank's processing of Personal Data, please send your queries to the following address:

BNP Paribas, Portugal Branch

Email: [dpo.portugal@bnpparibas.com](mailto:dpo.portugal@bnpparibas.com)

### **Qatar**

This section applies solely to data subjects in the State of Qatar as defined under Law No. (13) of 2016 Concerning Personal Data Protection (the "QDPL") and BNPP Group policies that have been adjusted in line with the provisions of the QDPL which took effect in 2017. The QDPL applies to personal data when this data is any of the following: (1) Processed electronically; (2) Obtained, collected or extracted in any other way in preparation for electronic processing; and (3) Processed by combining electronic processing and traditional processing.

**Personal data** is defined under the QDPL as data relating to a natural person whose identity is identified or is reasonably identifiable, whether through this data or by means of combining this data with any other data or details. In addition to the above disclosures, the following applies to Qatar data subjects protected by the QDPL

- We will only collect, process and transfer personal data with your consent, unless it deemed necessary for realizing a "**lawful purpose**".
- We make sure to transfer your personal data to countries and regions with legal frameworks that provide an adequate level of protection for the privacy and fundamental rights and freedoms in respect of the processing of your personal data. Such transfers are done pursuant to the provision of the QDPL.
- Furthermore, in case of international transfers, we will only disclose your personal data to such third party or parties where they have undertaken, in advance and in writing, to maintain the confidentiality, integrity and security of the personal data concerned, in accordance with applicable laws.



- Unsolicited direct marketing is prohibited under the QDPL, we will always obtain your prior consent to send electronic marketing communications (including by wired or wireless communication).
- Data subjects may at any time withdraw a previous approval they had granted to process their personal data.
- Processing of sensitive personal data (related to racial origin, children, health or physical or psychological status, religious beliefs, marital relationship and criminal offence) is prohibited without the consent of the data owner, or the approval of the relevant authority in line with the QDPL.

You have a right to file a complaint with us or any regulator with jurisdiction about an alleged contravention of the protection of your personal information. If you wish to exercise the rights listed above, please send an email to the following address: [mea.communications.data.rights@bnpparibas.com](mailto:mea.communications.data.rights@bnpparibas.com); or send a letter to the following address:

**BNP Paribas SA – Qatar Branch**

Al Fardan Office Tower, 6th Floor,  
61 Al Funduq Street  
Diplomatic District, West Bay, Qatar

**Attention: Data Protection Officer**

In accordance with applicable regulation, in addition to your rights above, you are also entitled to lodge a complaint with the competent supervisory authority.

***Saudi Arabia***

This section applies solely to data subjects in the Kingdom of Saudi Arabia (“KSA”) as defined under the Personal Data Protection Law (“PDPL”) promulgated by Royal Decree No. M/19, dated 09/02/1443H (corresponding to 16 September 2021). BNPP’s Group policies have been adjusted to ensure all applicable personal data will be treated in accordance with the provisions of said PDPL. In addition to the above disclosures, the following applies to data subjects protected by the PDPL:

- In some instances, we may be required to transfer your personal data outside the KSA, in case of cross-border transfers, we will only disclose your personal data to the extent necessary and to such third party or parties where we can ensure sufficient guarantees regarding the measures to protect the confidentiality, integrity and security of the personal data.
- We shall notify you on becoming aware of any personal data breach that would have a serious harm to your data or yourself.

You have a right to file a complaint with us or any regulator with jurisdiction about an alleged contravention of the protection of your personal information. If you wish to exercise the rights listed above, please send an email to the following address: [mea.communications.data.rights@bnpparibas.com](mailto:mea.communications.data.rights@bnpparibas.com); or send a letter to the following address:

**Information Officer**

4th floor of the Al-Faisaliah Tower, King Fahad Road in the Olaya District,  
P.O. Box 18771, Riyadh 11425, Kingdom of Saudi Arabia.

Please include a scan/copy of your identity card for identification purpose. In accordance with applicable regulation, in addition to your rights above, you are also entitled to lodge a complaint with the competent supervisory authority.

***South Africa***

To the extent BNP Paribas SA South Africa Branch, with registered office at 11 Crescent Drive, Melrose Arch, Johannesburg, (“we”) is a controller of your personal data, please be informed of the specific provisions below. The below specific provisions are in addition to the above disclosures noted on this Data Protection Notice:

(a) We will use the information you provide in a manner that conforms with the (i) Promotion of Access to Information Act 2 of 2000 as well as (ii) the Protection of Personal Information Act, 4 of 2013, which regulates and controls the processing of natural and juristic persons’ personal data.

(b) If you are a juristic person:

- we may collect and use personal data relating to the juristic person’s directors, officers, employees, beneficial owners, partners, shareholders, members, authorised signatories, representatives, agents, payers, payees,

customers, guarantors, spouses of guarantors, sureties, spouses of sureties, other security providers and other persons related to the juristic person (hereafter referred to as “**Related persons**”);

- you may provide the personal data of a Related Person to us, on condition that you warrant that the Related Person is aware that you are sharing their personal data with us, and that the related person has consented thereto. We will process the personal Data of related persons as stated in this Data Protection Notice, thus references to “**you**” or “**your**” in this Data Protection Notice will include related persons with the necessary amendments.

(c) Information we may share with other banks or request from other banks (**Banker’s Code**)

- Another bank may ask us, at the request of that bank’s customer or for the bank itself, to provide information about your financial position. This is done by issuing what is known as a “Banker’s Code”. A Banker’s Code will only be provided with your express, implied, or tacit consent.

You have a right to file a complaint with us or any regulator with jurisdiction about an alleged contravention of the protection of your personal information. If you wish to exercise the rights listed above, please send an email to the following address: [mea.communications.data.rights@bnpparibas.com](mailto:mea.communications.data.rights@bnpparibas.com); or send a letter to the following address:

**BNP Paribas SA – South Africa Branch**

4th Floor  
11 Crescent Drive  
Melrose Arch  
2196  
Johannesburg  
South Africa

**Attention: Information Officer**

Please include a scan/copy of your identity card for identification purpose. In accordance with applicable regulation, in addition to your rights above, you are also entitled to lodge a complaint with the competent supervisory authority.

***Spain***

Provided that a contractual relationship exists, please note the legal obligation of Spanish Credit Institutions to inform the legal representatives and authorised persons of the transfer of data to the filing System “**Fichero de Titularidades Financieras**” whose controller is the Secretaría de Estado de Economía, acting SEPLAC as its data processor.

For any question you may have, as well as to exercise your rights, please send your request to the following email address: [DPOdeskSpain@bnpparibas.com](mailto:DPOdeskSpain@bnpparibas.com).

***Sweden***

Provided that a contractual relationship exists, the relevant data controller for the processing of your personal data in relation to the BNP Paribas Group’s Corporate & Institutional Banking Business services and activities, as well as certain services of BNP Paribas Securities Services, in Sweden is:

BNP Paribas SA, Bankfilial Sverige  
Corporate registration number: 516406-1029  
Postal address:  
P.O. Box 7763  
103 96 Stockholm  
Visitors:  
Hovslagargatan 3  
111 48 Stockholm

Email: [gdpr.desk.cib@bnpparibas.com](mailto:gdpr.desk.cib@bnpparibas.com)

Telephone no: +46 8 562 347 00

We will only disclose your personal data as set out in this Data Protection Notice to the extent this does not violate provisions of Swedish banking secrecy law and/or Swedish anti-money laundering obligations and/or other local statutory requirements.

#### Recording of telephone conversations

The Bank may record telephone conversations with clients for the purposes of documenting the content of agreements and to ensure the level of client services. Any and all recordings of telephone conversations will be done for the Bank's internal purpose and in accordance with Swedish law and shall not be disclosed to any third party, except within the BNP Paribas SA Group.

#### Retention periods

In general, and unless there are special reasons for a longer retention period, personal data will be stored for up to 5 years after the business relationship with us has terminated or the single transaction conducted pursuant to requirements in the Swedish Money Laundering and Terrorist Financing (Prevention) Act (as amended from time to time).

#### Questions

We, BNP Paribas SA, Bankfilial Sverige ask that for any questions that you may have, please direct such questions to the following address:

BNP Paribas SA, Bankfilial Sverige  
P.O. Box 7763  
103 96 Stockholm  
Attention: DPO

#### ***Switzerland***

This Data Protection Notice applies to each BNP Paribas entities registered in Switzerland, including BNP Paribas local branch(es) and can be found at <http://www.bnpparibas.ch/en/privacy-policy>.

Please note that the BNP Paribas entities in Switzerland will only disclose your data as set out in this Data Protection Notice to the extent this does not violate provisions of the Swiss banking secrecy laws and/or other local requirements.

Sharing with Group companies may extend to intragroup processors which perform services on our behalf (such as our hubs in India, Luxembourg, Poland, Portugal and Spain).

In order to fulfil some of the purposes described in this Data Protection Notice, we may, where necessary, share your personal data with data processors which perform services on our behalf and this include also external clouds solutions including data storage.

#### **TRANSFERS OF PERSONAL DATA OUTSIDE SWITZERLAND**

In case of international transfers originating from Switzerland to a third country the transfer of your personal data may take place where the Swiss competent Authority has recognised the third country, as providing an adequate level of data protection. In such cases your personal data may be transferred on this basis.

For other transfers, we will implement an appropriate safeguard to ensure the protection of your personal data, being Standard contractual clauses approved by the European Commission and recognized by the Federal Data Protection and Information Commissioner (FDPIC) with appropriate Swiss adaptations.

To obtain a copy of these safeguards or details on where they are available, as well as for any other question you may have, including questions related to the exercise of your rights, please contact BNP Paribas Data Protection Officer in Switzerland at the following email address: [dataprotection.switzerland@bnpparibas.com](mailto:dataprotection.switzerland@bnpparibas.com).

If you wish to learn more about Cookies and Security, please refer to the concerned policies on our website [www.bnpparibas.ch/en/cookies](http://www.bnpparibas.ch/en/cookies).

#### ***UAE - Abu Dhabi Global Market Free Zone***

This section applies solely to data subjects in Abu Dhabi Global Market ("ADGM") as defined under ADGM Data Protection Regulations ("DPR") enacted on the 11 February 2021. BNPP's Group policies have been adjusted to ensure

all applicable personal data will be treated in accordance with the provisions of the DPR. In addition to the above disclosures, the following applies to data subjects protected by the DPR:

- In case of transfers of personal data outside the ADGM, we make sure to transfer your personal data to countries and regions that provide sufficient level of protection for your personal data. Such transfers, to the extent practicable, shall be in accordance with any applicable lists recognized by the ADGM commissioner.
- Furthermore, in case of transfers of personal data outside the ADGM, we will only disclose your personal data to such third party or parties ("**data processor(s)**") where they have undertaken, in advance and in writing, to maintain the confidentiality, integrity and security of the personal data concerned, in accordance with the DPR and any applicable laws and regulations.
- In some instances, we may be required to transfer your personal data to other countries whose level of protection has not been recognized by the ADGM commissioner. In such cases, we may rely on (i) your written consent. (ii) the exceptions provided by the DPR (e.g. transfers subject to appropriate safeguards, binding corporate rules...etc); as well on (iii) sufficient guarantees regarding the measures to protect the confidentiality and security of the personal data.
- We shall notify you without undue delay and where feasible in case of a data breach that would likely result in a high risk to your data rights.
- In some instances we may be exempted from complying with your request to rectify or erase data, where such rectification or erasure of personal data is not technically feasible, we must provide explicit, clear and prominent information explaining that rectification or erasure of the personal data would not be feasible.

You have a right to file a complaint with us or any regulator with jurisdiction about an alleged contravention of the protection of your personal information. If you wish to exercise the rights listed above or to raise any queries, you may send an email to the following address: [mea.communications.data.rights@bnpparibas.com](mailto:mea.communications.data.rights@bnpparibas.com); or send us a letter to the following address:

**BNP Paribas SA - ADGM Branch**

Part of 28th floor, 28, Al Khatem Tower,  
Adgm Square, Al Maryah Island  
P.O. Box 26114, Abu Dhabi  
United Arab Emirates

**Attention:** Data Protection Officer

Or you may directly contact our Data Protection Officer:

**Dmitri Hubbard**

MEA & APAC Data Protection Officer  
BNPP Paribas c/o 18/F Lincoln House  
Quarry Bay, Hong Kong  
Tel: +852 2909 8888  
Email: [mea.communications.data.rights@bnpparibas.com](mailto:mea.communications.data.rights@bnpparibas.com)

In accordance with applicable regulation, in addition to your rights above, you are also entitled to lodge a complaint with the competent supervisory authority.

***UAE – Dubai International Financial Centre***

This section applies solely to data subjects in Dubai International Financial Centre ("**DIFC**") as defined under DPL No. 5 of 2020 (together the "**DIFC DPL**") and BNPP Group policies have been adjusted to ensure all applicable personal data will be treated in accordance with the provisions of the DIFC DPL. In addition to the above disclosures, the following applies to data subjects protected by the DIFC DPL:

- We make sure to transfer your personal data to countries and regions that (i) provide sufficient levels of protection for your personal data; and (ii) provide adequate legal remedies. Such transfers, to the extent practicable, shall be in accordance with any applicable lists recognized by the relevant authorities and laws.
- Furthermore, in case of international transfers, we will only disclose your personal data to such third party or parties where they have undertaken, in advance and in writing, to maintain the confidentiality, integrity and security of the personal data concerned, in accordance with applicable laws.

- In some instances, we may be required to transfer your personal data to other countries whose level of protection has not been recognized by the relevant authorities in terms of the DIFC DPL. In such cases, we may rely on (i) the exceptions provided by the DIFC DPL (e.g. appropriate safeguards have been provided by the controller or processor of data and that enforceable data subject rights and effective legal remedies for data subjects are available
- Data subjects may at any time withdraw a previous approval they had granted to process their personal data
- Processing of special categories of personal data (related to Personal Data revealing or concerning (directly or indirectly) racial or ethnic origin, communal origin, political affiliations or opinions, religious or philosophical beliefs, criminal record, trade-union membership and health or sex life and including genetic data and biometric data where it is used for the purpose of uniquely identifying a natural person) is prohibited without the consent of the data owner, or one of the exception outlined under the DIFC DPL.

You have a right to file a complaint with us or any regulator with jurisdiction about an alleged contravention of the protection of your personal information. If you wish to exercise the rights listed above, please send an email to the following address: [mea.communications.data.rights@bnpparibas.com](mailto:mea.communications.data.rights@bnpparibas.com); or send a letter to the following address:

**BNP Paribas Wealth Management (DIFC) Ltd**

DIFC, The Gate Building East, Level 12

P.O. Box 506573, Dubai

United Arab Emirates

Attention: Chief Operating Officer

In accordance with applicable regulation, in addition to your rights above, you are also entitled to lodge a complaint with the competent supervisory authority.

***United Arab Emirates***

This section applies solely to data subjects in the United Arab Emirates (the “UAE”) as defined under the Personal Data Protection Law (“PDPL”) No. 45 of 2022. BNPP’s Group policies have been adjusted to ensure all applicable personal data will be treated in accordance with the provisions of said PDPL. In addition to the above disclosures, the following applies to data subjects protected by the PDPL:

- We make sure to transfer your personal data to countries and regions that (i) provide sufficient levels of protection for your personal data; and (ii) provide adequate legal remedies. Such transfers, to the extent practicable, shall be in accordance with any applicable lists recognized by the UAE data protection office and the relevant authorities and laws.
- Furthermore, in case of international transfers, we will only disclose your personal data to such third party or parties where they have undertaken, in advance and in writing, to maintain the confidentiality, integrity and security of the personal data concerned, in accordance with applicable laws.
- In some instances, we may be required to transfer your personal data to other countries whose level of protection has not been recognized by the relevant authorities in terms of the UAE PDPL. In such cases, we may rely on the exceptions provided by the UAE PDPL (e.g. transferring personal data under a contract that applies the requirements of the PDPL...etc) ); as well on (ii) sufficient guarantees regarding the measures to protect the confidentiality and security of the personal data.
- We shall notify you on becoming aware of any personal data breach that would prejudice the privacy, confidentiality and security of your personal data.

You have a right to file a complaint with us or any regulator with jurisdiction about an alleged contravention of the protection of your personal information. If you wish to exercise the rights listed above, please send an email to the following address: [mea.communications.data.rights@bnpparibas.com](mailto:mea.communications.data.rights@bnpparibas.com) or send a letter to the following address:

**Data Protection Officer**

Abu Dhabi Branch, Etihad Tower-3, Level 12, Unit 1201 & 1206, UAE, Abu Dhabi.

P.O. Box 2742, Abu Dhabi

United Arab Emirates

In accordance with applicable regulation, in addition to your rights above, you are also entitled to lodge a complaint with the competent supervisory authority.

***United Kingdom***

For other questions relating to our use of your personal data, please contact the BNP Paribas UK Data Protection Officer at the following email address: [data.protection@uk.bnpparibas.com](mailto:data.protection@uk.bnpparibas.com).

### ***United States of America***

Items in this provision supersede sections above where noted in relation to data processed by BNP Paribas US Wholesale Holdings Corp and US Corporate and Institutional Banking affiliates.

In respect to Section 2 above, US residents may retain certain rights to the extent provided by applicable state and federal laws. Imported data may apply foreign standards as applicable.

### ***California Residents***

*(This section applies solely to Consumers who reside in the State of California as defined under the California privacy Rights Act of 2020 ("CPRA")).*

In addition to the above disclosures, the following applies to California residents protected by the CPRA:

- Personal information is defined under the CCPA to include any information that identifies, relates to, describes, is capable of being associated with, or could reasonably be linked with a particular California consumer or household. Examples include, but are not limited to, social security numbers, bank and credit account information, transaction histories, credit information, and biometric data.
- A consumer may request that we disclose to you (a) the categories of personal information the we have collected about you, (b) the categories of sources from which the personal information is collected, (c) the purpose for collecting the personal information, (d) the categories of third parties with whom we share personal information, and (e) the specific pieces of personal information that we have collected about you.
- This notice provides: the purpose for collecting and/or sharing your personal data (section 3); the types of personal data we collect and/or share about you (section 4); the categories of sources from which your personal data is collected (section 5); and the categories of personal data we share with third parties (section 6).
- A consumer may request to have their personal information deleted, to the extent possible.
- A consumer has a right to receive non-discriminatory treatment by a covered business for the exercise of privacy rights conferred by CPRA. For example, a business must not offer a consumer unfair services or pricing because they have exercised their CPRA rights.
- Currently we do not sell personal information. If, in the future, we seek to sell the personal information of California residents, we will provide notice and the opportunity to opt out.
- If you would like to contact us to exercise your rights under CPRA, you may do so by email at: [dataprivacy@us.bnpparibas.com](mailto:dataprivacy@us.bnpparibas.com); or by phone at: 212-841-3000.
- If you would like to contact us to exercise your rights under CPRA, or if you are a parent, guardian or legal representative making a request on behalf of a California resident, you may do so by email at: [dataprivacy@us.bnpparibas.com](mailto:dataprivacy@us.bnpparibas.com); or by phone at: 212-841-3000.
- Please note that identities of individuals requesting deletion or disclosure of their personal information must first be verified to protect you and the Bank from fraud and identity theft.

Please note that not all personal information is eligible to be deleted.

## Processing of personal data to combat money laundering and the financing of terrorism

We are part of a banking Group that must adopt and maintain a robust anti-money laundering and countering the financing of terrorism (AML/CFT) programme for all its entities managed at central level, an anti-corruption program, as well as a mechanism to ensure compliance with international Sanctions (i.e., any economic or trade sanctions, including associated laws, regulations, restrictive measures, embargoes, and asset freezing measures that are enacted, administered, imposed, or enforced by the French Republic, the European Union, the U.S. Department of the Treasury's Office of Foreign Assets Control, and any competent authority in territories where BNP Paribas Group is established).

In the context of this processing we, [as a branch or subsidiary of BNP Paribas SA], act as joint controller together with BNP Paribas SA, the parent company of the BNP Paribas Group (the term "we" used in this appendix therefore also covers BNP Paribas SA).

To comply with AML/CFT obligations and with international Sanctions, we carry out the processing operations listed hereinafter to comply with our legal obligations:

- A Know Your Customer (KYC) program reasonably designed to identify, verify and update the identity of our clients, including where applicable, their respective beneficial owners and proxy holders;
- Enhanced due diligence for high-risk clients, Politically Exposed Persons or "PEPs" (PEPs are persons defined by the regulations who, due to their function or position (political, jurisdictional or administrative), are more exposed to these risks), and for situations of increased risk;
- Written policies, procedures and controls reasonably designed to ensure that the Bank does not establish or maintain relationships with shell banks;
- A policy, based on the internal assessment of risks and of the economic situation, to generally not process or otherwise engage, regardless of the currency, in activity or business:
  - o for, on behalf of, or for the benefit of any individual, entity or organisation subject to Sanctions by the French Republic, the European Union, the United States, the United Nations, or, in certain cases, other local sanctions in territories where the Group operates;
  - o involving directly or indirectly sanctioned territories, including Crimea/Sevastopol, Cuba, Iran, North Korea, or Syria;
  - o involving financial institutions or territories which could be connected to or controlled by terrorist organisations, recognised as such by the relevant authorities in France, the European Union, the U.S. or the United Nations.
- Client database screening and transaction filtering reasonably designed to ensure compliance with applicable laws;
- Systems and processes designed to detect and report suspicious activity to the relevant regulatory authorities;
- A compliance program reasonably designed to prevent and detect bribery, corruption and unlawful influence pursuant to the French "*Sapin II*" Law, the U.S FCPA, and the UK Bribery Act.

In this context, we make use of:

- o services provided by external providers that maintain updated lists of PEPs such as Dow Jones Factiva (provided by Dow Jones & Company, Inc.) and the World-Check service (provided by REFINITIV, REFINITIV US LLC and London Bank of Exchanges);
- o public information available in the press on facts related to money laundering, the financing of terrorism or corruption;
- o knowledge of a risky behaviour or situation (existence of a suspicious transaction report or equivalent) that can be identified at the BNP Paribas Group level.

We carry out these checks when you enter into a relationship with us, but also throughout the relationship we have with you, both on yourself and on the transactions you carry out. At the end of the relationship and if you have been the subject of an alert, this information will be stored in order to identify you and to adapt our controls if you enter into a new relationship with a BNP Paribas Group entity, or in the context of a transaction to which you are a party.

In order to comply with our legal obligations, we exchange information collected for AML/CFT, anti-corruption or international Sanctions purposes between BNP Paribas Group entities. When your data are exchanged with countries outside the European Economic Area that do not provide an adequate level of protection, the transfers are governed

by the European Commission's standard contractual clauses. When additional data are collected and exchanged in order to comply with the regulations of non-EU countries, this processing is necessary for our legitimate interest, which is to enable the BNP Paribas Group and its entities to comply with their legal obligations and to avoid local penalties.

For AML/CFT data sharing purpose, entities of the BNP Paribas Group have organized the sharing of personal data of individuals related to legal entities that are clients from BNP Paribas. When exchanging the data with another entity, we are together with this entity joint controller.



## Appendix B

### List of data protection authorities

If your claims have not been met through the provisions offered in Section 2 and/or Section 11, you may lodge a complaint with the relevant data protection authority, which is usually the one in your place of residence. Please find the list below.

\*\*\*

#### Abu Dhabi Global Markets

##### **ADGM Office of Data Protection**

Abu Dhabi Global Market Authorities Building  
ADGM Square  
Al Maryah Island  
PO Box 111999  
Abu Dhabi, UAE  
Email: [data.protection@adgm.com](mailto:data.protection@adgm.com)  
Website: ADGM, Abu Dhabi's International Financial Centre

#### Austria

##### **Österreichische Datenschutzbehörde**

Barichgasse 40-42  
1030 Wien  
Tel. +43 1 52 152-0  
Email: [dsb@dsb.gv.at](mailto:dsb@dsb.gv.at)  
Website: <http://www.dsb.gv.at/>

#### Bahrain

##### **Personal Data Protection Authority**

Rd No 1703, Manama  
P.O. Box 450, Manama  
Email: [dp-team@moj.gov.bh](mailto:dp-team@moj.gov.bh)  
Telephone: \* (+973) 175 133 14  
\* (+973) 175 133 21  
\* (+973) 175 133 41  
**Website:** [Personal Data Protection Authority | Kingdom Of Bahrain \(pdp.gov.bh\)](https://pdp.gov.bh)

#### Belgium

##### **Autorité de Protection des Données / Gegevensbeschermingsautoriteit**

+32 (0)2 274 48 00  
+32 (0)2 274 48 35  
[contact@apd-gba.be](mailto:contact@apd-gba.be)  
<https://www.dataprotectionauthority.be/>

Bulgaria

**Комисия за защита на личните данни (Data Protection Commission)**

Sofia 1592, № 2 "Prof. Tzvetan Lazarov" blvd.  
Email: [kzld@cpdp.bg](mailto:kzld@cpdp.bg)  
Website: [www.cdpd.bg](http://www.cdpd.bg)

California

**California Privacy Protection Agency**

Email: [info@coppa.ca.gov](mailto:info@coppa.ca.gov)

Cayman Islands

The competent supervisory authority for purposes of the DPL is the Ombudsman of the Cayman Islands ([www.ombudsman.ky](http://www.ombudsman.ky)).

Data Protection | Cayman Islands Ombudsman

Czech Republic

**Office for Personal Data Protection**

Pplk. Sochora 27  
170 00 Prague 7  
Tel.: +420 234 665 111  
Fax +420 234 665 444  
Email: [posta@uouu.cz](mailto:posta@uouu.cz)  
Website: <http://www.uouu.cz/>

Denmark

**Datatilsynet**

Carl Jacobsens Vej 35  
2500 Valby  
Telephone : 33 19 32 00  
Email: [dt@datatilsynet.dk](mailto:dt@datatilsynet.dk)

Dubai International Financial Centre

**The DIFC Commissioner of Data Protection**

DIFC Authority  
Dubai, The Gate, Level 14, DIFC  
P.O. Box 74777, Dubai, UAE  
Tel: +971 (0)4 362 2222  
Website: <https://www.difc.ae/>

France

**Commission Nationale Informatique et Libertés (CNIL)**

3 Place de Fontenoy  
TSA 80715  
75334 PARIS CEDEX 07

Tel: +33 (0)153732222

Website: [www.cnil.fr](http://www.cnil.fr)

Germany

**Der Hessische Beauftragte für Datenschutz und Informationsfreiheit**

Gustav-Stresemann-Ring 1

65189 Wiesbaden

Tel. +49 611 140 80

Email: [poststelle@datenschutz.hessen.de](mailto:poststelle@datenschutz.hessen.de)

Website: <http://www.datenschutz.hessen.de/>

Greece

**Hellenic Data Protection Authority**

Kifissias 1-3, PC 115 23, Athens, Greece

Telephone: +30-210 6475600

E-mail: [contact@dpa.gr](mailto:contact@dpa.gr)

Website: <https://www.dpa.gr/>

Guernsey

**Office of the Data Protection Authority**

St Martin's House

Le Bordage,

St Peter Port

Guernsey

GY1 1 BR

Tel +44(0) 1481 742074

Email [enquiries@odpa.gg](mailto:enquiries@odpa.gg)

Website <https://www.odpa.gg>

Hungary

**Hungarian National Authority for Data Protection and Freedom of Information**

Falk Miksa utca 9-11

H-1055 Budapest

Tel. +36 1 3911 400

Email: [privacy@naih.hu](mailto:privacy@naih.hu); [ugyfelszolgalat@naih.hu](mailto:ugyfelszolgalat@naih.hu)

Website: <http://www.naih.hu/>

Ireland

**Data Protection Commission**

21 Fitzwilliam Square

D02 RD28 Dublin 2

Tel. +353 1 765 0100

Email: [info@dataprotection.ie](mailto:info@dataprotection.ie)

Website: <http://www.dataprotection.ie/>

Italy

**Garante per la protezione dei dati personali**

Piazza Venezia, 11  
00187 Roma  
Tel. +39 06 69677 1  
Email: [protocollo@pec.gdpd.it](mailto:protocollo@pec.gdpd.it)  
Website: <http://www.garanteprivacy.it/>

Jersey

**Jersey Office of The Information Commissioner**

2nd Floor  
5 Castle Street  
St. Helier  
Jersey  
JE2 3BT  
Email [enquiries@jerseyoic.org](mailto:enquiries@jerseyoic.org)  
Tel +44 (0) 1534 716530  
Website <https://jerseyoic.org>

Kingdom of Saudi Arabia

**Saudi Data & Artificial Intelligence Authority**

AlNakheel, Riyadh 12382 - PJVP+395  
Email: [info@sdaia.gov.sa](mailto:info@sdaia.gov.sa)  
Website: [SDAIA](https://sdaia.gov.sa)

Luxembourg

**Commission Nationale pour la Protection des Données**

15, Boulevard du Jazz  
L-4370 Belvaux  
Tel. +352 2610 60 1  
Fax +352 2610 60 6099  
Email: [info@cnpd.lu](mailto:info@cnpd.lu)  
Website: <http://www.cnpd.lu/>

Morocco

**CNDP « Commission Nationale de contrôle de la protection des Données à caractère Personnel »**

Angle Boulevard Annakhil et Avenue Mehdi Ben Barka, immeuble Les Patios, 3ème étage  
Hay Riad - Rabat Maroc  
Téléphone : (212) 5 37 57 11 24  
Fax : (212) 537 57 21 41  
Email : [contact@cndp.ma](mailto:contact@cndp.ma)  
Website: [CNDP](https://cndp.ma)

Netherlands

**Autoriteit Persoonsgegevens**

PO Box 93374  
2509 AJ DEN HAAG  
Telephone number: (+31) - (0)70 - 888 85 00  
Fax: (+31) - (0)70 - 888 85 01  
Visiting address (only by appointment)

Bezuidenhoutseweg 30  
2594 AV Den Haag  
Website: <https://autoriteitpersoonsgegevens.nl/>

Norway

**Datatilsynet**

Tollbugata 3  
0152 Oslo  
Tel. +47 22 39 69 00  
Email: [postkasse@datatilsynet.no](mailto:postkasse@datatilsynet.no)  
Website: <https://www.datatilsynet.no>

Poland

**Urząd Ochrony Danych Osobowych (Personal Data Protection Office)**

ul. Stawki 2  
00-193 Warsaw  
Tel. +48 22 531 03 00  
Email: [kancelaria@uodo.gov.pl](mailto:kancelaria@uodo.gov.pl) [dwme@uodo.gov.pl](mailto:dwme@uodo.gov.pl)  
Website: <https://uodo.gov.pl/>

Portugal

**Comissão Nacional de Proteção de Dados (CNPd)**

Av. D. Carlos I, 134, 1º  
1200-651 Lisboa  
T (+351) 213 928 400  
[geral@cnpd.pt](mailto:geral@cnpd.pt)  
Website : <https://www.cnpd.pt/>

Qatar

**Ministry of Transport and Communications - National Cyber Governance and Assurance Affairs  
Compliance and Data Protection Department**

National Cyber Security Agency (NCSA),  
P.O. Box 24100,  
Wadi Al Sail Street,  
Doha, Qatar  
Email: [privacy@ncsa.gov.qa](mailto:privacy@ncsa.gov.qa)  
Telephone: (+974) 2362220  
Website: [National Cyber Governance and Assurance Affairs \(qcert.org\)](https://www.ncsa.gov.qa/)

South Africa

**Information Regulator**

JD House, 27 Stiemens Street, Braamfontein,  
Johannesburg, 2001.  
Tel. +27 (0)10 023 5200  
Email: [enquiries@infoeregulator.org.za](mailto:enquiries@infoeregulator.org.za)  
Website: <https://infoeregulator.org.za/#>

Spain

**Agencia Española de Protección de Datos (AEPD)**

C/Jorge Juan, 6  
28001 Madrid  
Tel. +34 91 266 3517  
Fax +34 91 455 5699  
Email: internacional@aepd.es  
Website: <https://www.aepd.es/>

Sweden

**Integritetsskyddsmyndigheten**

Drottninggatan 29  
5th Floor  
Box 8114  
104 20 Stockholm  
Tel. +46 8 657 6100  
Fax +46 8 652 8652  
Email: imy@imy.se  
Website: <http://www.imy.se/>

Switzerland

**Office of the Federal Data Protection and Information Commissioner FDPIC**

Feldeggweg 1  
CH - 3003 Berne  
Telefon: +41 (0)58 462 43 95 (mon.-fri., 10-12 am)  
Telefax: +41 (0)58 465 99 96  
Email : info@edoeb.admin.ch  
Website : Data Protection - Switzerland (admin.ch)

United Arab Emirates

**The UAE Data Office**

Not established yet

United Kingdom

**Information Commissioner's Office**

Head Office:  
Wycliffe House Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 0303 123 1113  
Website: <https://ico.org.uk/>  
To contact ICO Regional Offices: <https://ico.org.uk/global/contact-us/>